Office Principal N.J.S.A. Government College, Kapurthala

Action taken report based on Feedback received from the stakeholders i.e. Students and Teachers

Session 2021-2022

Feedback assessments with suggestions will strengthen and help in achieving the vision/goal of the institution. The following are the student's and teaching faculty's constructive suggestions with reference to curriculum, syllabi, teaching and learning along with the action taken and implementation. On the basis of suggestions received from stakeholders, plans for the next academic session are prepared.

Sr. No.	Suggestions obtained through feedback form (2020-2021)	Implementation (2021-2022)
		Students Feedback
1	Skill Development/ Job Oriented Courses	Add on courses were introduced in the college run by Jagat Guru Nanak Dev Open University Patiala which included Certificate Courses (Accounting and Taxation, Goods and Services tax , Software Development and Fashion Designing) and Diploma Courses (Fashion Designing and Software Development)
2	E-content instead of handwritten notes should be provided.	E-content such as you tube links, PowerPoint presentation was provided.
3	IT facilities should be enhanced.	College campus was equipped with Wi-Fi , Smart boards were installed in some classrooms.
4	More Field visits and industrial trips should be arranged for life experience.	This was discussed with council members, but due to COVID-19 it was not possible to implement.
5	Problems in online classes.	Problems of students were minimised by technical team and internet facility was provided in the campus.
6	Arrange quizzes, seminars at national level	Online quizzes, seminars were arranged.
		Teachers Feedback
1	Some Curriculum related new volumes of books were suggested.	In the year 2020-21 latest editions of books were purchased
2	During online exam E- surveillance of the classroom is required	Cameras were installed in the examination blocks.
3	Improved washroom facility was demanded.	Washrooms were cleaned by the janitor twice a day
4	Improve water quality	TDS checking of water was done.
5	Due to COVID-19 proper sanitization of college was demanded.	Hand wash, sanitizers and soaps were provided in the staff room and sanitizers were issued to each department.
6	Requirement of more Smart Classrooms.	More smart panels were installed in the classroom for effective teaching and learning
7	Arrange workshops and seminars on stress relieving	Lecture on 'How to cope up with Mental Stress' was organised.
8	ICT enabled classrooms & Seminar Halls(Smart Boards/ Projectors/ LEDs)	There was increase in the number of ICT enabled classrooms from 16 to 19
9	Technical knowledge should be provided	Teachers' knowledge was enhanced by the computer faculty which helped in their online classes and examination.

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